



# Sandwell News

**SANDWELL**  
is here to **HELP**

Updates from  
the council on

**CORONAVIRUS**

 HM Government



## Coronavirus

### Stay at home for Ramadan

- Only go outside to buy essential supplies, for health reasons or for work (if you cannot work from home)
- If you go out, stay 2m (6ft) from others
- Wash your hands as soon as you get home
- Don't meet up with friends or family

## 3000<sup>th</sup> parcel despatched

Sandwell Council Leader helped to send our [3000<sup>th</sup> parcel](#) off on its journey to a happy resident.

Councillor Yvonne Davies put on record her 'huge thanks' to all council staff - both on the frontline and in all the vital support roles behind the scenes, as well as the many volunteers who have come forward to help.





## Let's beat the scammers

Our trading standards team want you to be on your guard against [coronavirus-related scams](#).

Sadly there are opportunists out there who are using the coronavirus pandemic as an excuse to knock on doors and defraud people in a number of different ways.

National trading standards offers free online training modules at the [Friends Against Scams website](#).

Please make sure your family, friends and neighbours know about these scams and we can all help each other to stay safe and beat the scammers.

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## Are you worried about debt? Got a question about benefits? ?



**Need benefits advice?**

Contact our Welfare Rights Team for help and advice on any benefits or debt issues.

Use our online enquiry form at [www.sandwell.gov.uk/welfarerights](http://www.sandwell.gov.uk/welfarerights)

or email us at [welfarerights\\_team@sandwell.gov.uk](mailto:welfarerights_team@sandwell.gov.uk)

or call our advice line:  
**0121 569 3158 Monday - Friday 9am - 5.30pm**

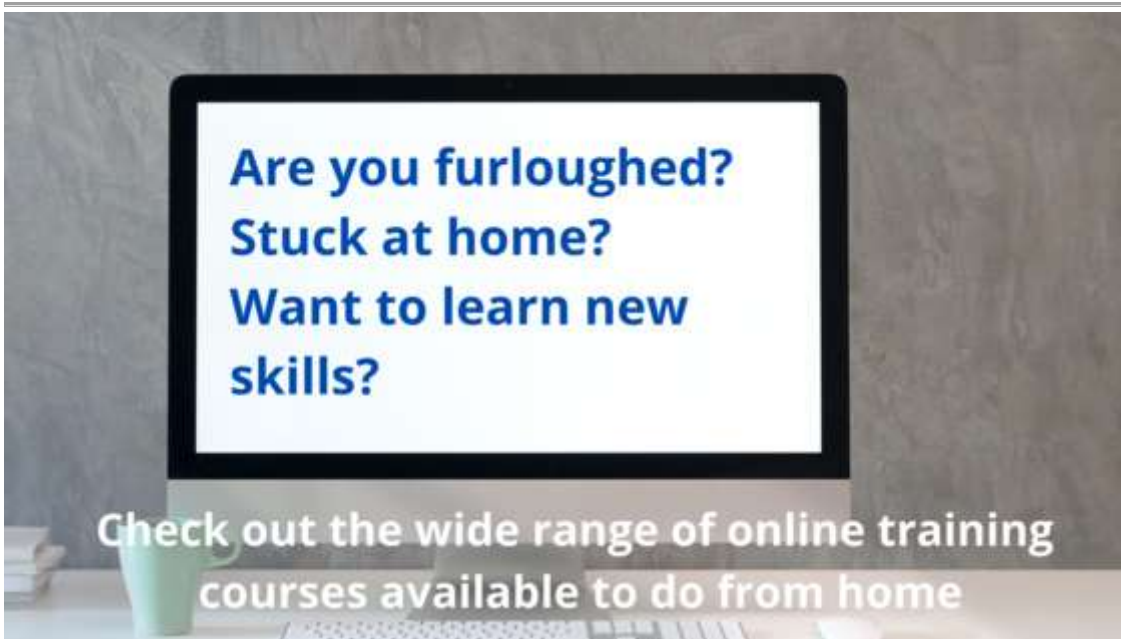
Help is right here.



Contact our welfare rights team who will be able to help.

Go to [www.sandwell.gov.uk/welfarerights](http://www.sandwell.gov.uk/welfarerights) and fill in the online form, email [welfarerights\\_team@sandwell.gov.uk](mailto:welfarerights_team@sandwell.gov.uk) or call 0121 569 3158.

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**Stay connected**

Do you have neighbours who aren't online?

Please help us by passing on useful information about bin collections (and other council services).

Please let them know (from a safe distance!)

[Send this link to anyone you think would like to get our email updates](#)



**Report a problem or request a service**  
**ONLINE**

During these difficult times we want to keep our phone lines free for those who do not have access to the internet. This will give our staff more time to help those in most need of our support.

Go to, [www.sandwell.gov.uk/mysandwell](http://www.sandwell.gov.uk/mysandwell)

The advertisement features a yellow background with icons of a smartphone, laptop, and desktop monitor. A hand is shown interacting with a smartphone displaying the 'MySandwell' app logo.

Stay at home. Protect the NHS. Save lives.



**STAY AT HOME** 

**PROTECT THE NHS**

 **save lives**

The banner is divided into three colored sections: yellow, blue, and red.

 **Sandwell**  
Metropolitan Borough Council

